

Austrian emerges as the best service technician in Europe at the Daikin EMEA Service Games 2023

In a one-of-a-kind event for the HVAC-R industry, 24 highly skilled finalists competed in the **international Daikin EMEA Service Games 2023** to become the **best service technicians for DX* in Europe**. **Austrian Christian Hiendler from Kloiber Kühlung GmbH**, a long-time partner of Daikin Austria, **secured the top spot** among exceptional professionals. In 2024, his passion for technology will take him to the **global Daikin Service Games in Japan**, where he will demonstrate his skills alongside seven other top performers, including **Lukasz Kot, a service technician from Daikin Poland**.

Vienna, Ostend, November 2023 – “With our goal to ensure commercial customers as well as consumers the highest quality of service in the installation, maintenance and performance of Daikin products and solutions during their entire service life, the Daikin EMEA Service Games 2023 showcase impressively the professionalism of our service technicians and partners”, said **Carl Lievens, Managing Director of Daikin Central Europe**, responsible for 16 CE markets including Austria and Poland. The demanding games include a comprehensive theoretical examination, testing skills in troubleshooting, and a brazing competition. All of this within tight time constraints and with the highest quality standards expected from the candidates.

“Anyone participating is considered an extraordinary talent in our industry. The fact that the Austrian Christian Hiendler from our partner Kloiber Kühlung GmbH has won fills us with great pride, and we extend heartfelt congratulations on this success”, says **Claus Albel, General Manager Sales Daikin Austria**. “I can only echo that sentiment. Utmost appreciation also goes to our colleague Lukasz Kot from our service technician team in Poland for securing the 6th position in this competition of superlatives”, adds **Tomasz Dobryniewski, Managing Director Daikin Poland**.



HVAC-R service technicians, a future-fit profession

With the increasing demand for energy-efficient heating, cooling, ventilation, and refrigeration solutions in homes, businesses, and industries across Europe, skilled service technicians in the HVAC-R industry are highly sought after. Their technical expertise of sustainable heating and cooling systems is constantly evolving with new Daikin innovations and the complex requirements of buildings, whether they are private homes, retail shops or thousand-square-meter manufacturing facilities.

“The Daikin EMEA Service Games raise awareness among talents and young students to step into this field and develop extraordinary skills and a promising career. To this year’s winners who will prove themselves in a next step at the global Daikin Service Games 2024 in Japan, we wish good luck and strong nerves. It will certainly not be easy”, is **Lievens** convinced.

To be continued

In November 2023, the **Daikin Central Europe Applied Systems Service Games 2023** kick off with a theoretical competition, and in February 2024, the finalist will head to Dubai for the **Daikin EMEA Applied Systems Service Games**. So, it remains exciting in the HVAC industry.

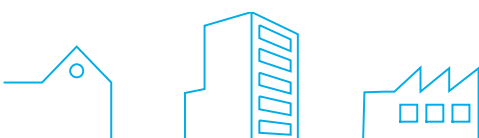
Abbreviation

*DX = Direct Expansion

More information

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About

Daikin Airconditioning Central Europe

Daikin Airconditioning Central Europe was founded in 1999 with headquarters in Vienna, Austria, as a subsidiary of Daikin Europe N.V. The company's portfolio comprises products and solutions for heating, cooling, ventilation, air purification and refrigeration. More than 700 employees and 2,500 partners are responsible for sales and service activities in 16 countries in Central and Eastern Europe (Austria, Albania, Bosnia Herzegovina, Bulgaria, Croatia, Czech Republic, Hungary, Kosovo, Montenegro, Moldova, North Macedonia, Poland, Romania, Serbia, Slovakia and Slovenia). With Your Daikin World at the Vienna headquarters, the HVAC-R industry and the construction sector have access to a modern experience center for co-creating tailor-made solutions for hotels, retail, offices, and large commercial applications. It also includes one out of nine training centers in the region of Daikin Central Europe.

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