

Warranty conditions

Appendix to section 7.3 of the applicable General Terms and Conditions.

Unless otherwise agreed, we provide the following warranty for defects existing at the time of delivery or the absence of warranted characteristics of the goods, excluding further claims:

The warranty period for each product category is specified below and begins on the date of delivery (transfer to the carrier). The customer bears the burden of proof that a defect already existed at the time of delivery.

PRODUCT CATEGORY	WARRANTY PERIOD
Air conditioning	
Air cleaners; Split; Multi-split; SkyAir; VRV; Packaged; Ventilation equipment	3 years
Heating systems	
Altherma Heat Pumps and Hybrid Heat Pump; Domestic hot water tanks	3 years
Gas & Oil boilers	2 years
Solar Panels	5 years
Under-floor heating system (pipes, panels); Heat exchanger of the Altherma Hybrid or Rotex A1 boiler	10 years
Other heating products not specified above	3 years
Applied Systems	
Air Handling Units	1 year
Air Handling Units Modular L; Fan coil units	3 years
Chillers**	1 year
“Plug&Play” Chillers (EWYA-D, EWAA-D, EWYT-CZ, EWAT-CZ, EWWQ-KC, EWLQ-KC)	3 years
Refrigeration	
Conveni-Pack* all versions; ZEAS	3 years
Booster units	3 years
Commercial Condensing Units (CCU; SCU) and other Zanotti, Tewis, Hubbard, J&E Hall, and Daikin stationary refrigeration equipment*, Iceberg cabinets.	1 year
Transport Refrigeration Equipment*	2 years
AHT HORECA equipment	2 years
Other refrigeration products not specified above	1 year
Solutions & 3rd party equipment	
Air curtains	3 years
Oil and Rain-water storage tanks	5 years
VA Piping	10 years
Luve*, Güntner* equipment	2 years
Cabero, Smart Energy	1 year

* only under the condition that the machine was put into operation by Daikin or a company & person authorized and certified by Daikin and that Daikin itself or a company & person authorized and certified by Daikin re-commissions the machine after any major repair (e.g. replacement of controller, compressor, heat exchangers, etc.), otherwise 1 year warranty applies.

** only under the condition that the machine was put into operation by DACE itself and that DACE itself re-commissions the machine after any major repair (e.g. replacement of controller, compressor, heat exchangers, etc), otherwise no warranty is provided.

The General Terms and Conditions can be found on www.daikin-ce.com/en_us/terms_conditions.html

